



Freddie Mac Investor Claim Reimbursement Form

The investor claim reimbursement process is available to Freddie Mac investors who believe they may have been financially harmed due to specific repurchases, errors or other circumstances, as announced by Freddie Mac, that may impact a Freddie Mac-issued single-family mortgage-backed security owned by the investor (i.e., PC, UMBS, MBS, Giant PC, Supers or Giant MBS). The below information outlines the steps to be followed and documentation to be submitted for Freddie Mac to evaluate any such claim.

Contact Information of Individual Submitting Claim for Reimbursement

First and Last Name:	
Phone Number:	
Email:	
Institution Name:	
Institution Address:	
Reason for Claim Submission: (Brief Summary)	

Checklist of Required Documentation:

- ✓ Evidence of ownership of the security as of the applicable record date (i.e., the last day of the month preceding the month in which the distribution date occurred).
- ✓ Evidence of the original price paid (i.e., settlement statement or trade ticket showing the security/securities purchased, purchase date, original face amount purchased, and actual price paid).
- ✓ Calculation of the damages you believe have been incurred based on your holdings and actual price paid.

Submitting the Claim:

- Please submit one claim reimbursement form per CUSIP (may include impacts across multiple months/factors for the CUSIP).
- Freddie Mac will only consider reimbursing investors when the total claim amount is greater than or equal to \$100.
- Investors are urged to submit a claim for reimbursement within six months of the date of the related Freddie Mac announcement.
- Please email the completed claim reimbursement form and supporting documentation to:
Investor_Inquiry@freddiemac.com

Next Steps:

Those submitting the claim can provide any additional information believed to be relevant to the reimbursement request. Freddie Mac may also request additional information and documentation.

Upon receiving the above information, Freddie Mac will acknowledge receipt, review the information, and work to resolve any issues in a timely manner. Freddie Mac can provide no assurance as to the outcome of its evaluation of any claim, and



Freddie Mac reserves the right to reject any claim for any reason, in its sole discretion. Freddie Mac may require an investor to sign a claim settlement agreement prior to the payment of any claim. Any additional questions regarding the process can be directed to the above email address or to 800-336-3672.