

Electronic Schedule Q Disclosure FAQs

1) When will Schedule Qs be available online for the current quarter?

Freddie Mac has consistently met an objective to report residual Schedule Q data to investors on the first business day of the second month following the end of the calendar quarter.

2) How long does it take to retrieve the Schedule Qs from the web portal once the request has been submitted?

Download time will vary depending on the format of your request (PDF format will take longer than CSV format) and the number of Schedule Qs of the request. For larger files, download time may take up to two minutes.

3) Our primary or secondary contact information has changed, what are the steps to change this information?

Go to http://www.freddiemac.com/mbs/html/cs_schq.html and click on the “Web Site User Agreement”. Fill out Appendix A with the updated information and e-mail it to ITR_Team@FreddieMac.com or fax it to (571) 382-4385. Upon receipt of Appendix A, this new information will be updated and an e-mail will be sent regarding the status of this update.

4) Our e-mail address has changed, will I still be able to login with my old e-mail address?

The e-mail address used to login will be the latest address provided on the most current Appendix A. Until Freddie Mac updates registration records based on a revised Appendix A, login information will not be modified.

5) For any other questions, send an e-mail to ITR_Team@FreddieMac.com.

Note: The Electronic Schedule Q Portal was designed to work with Microsoft Explorer 7® or later.