

Register to attend the **Austin** event by going to this website:

<https://eventregistration.bankofamerica.com/Registration/AustinOutreach/Register/>

## Bank of America-Hosted Outreach Events

**Meet in person to discuss your options**



[Print page](#)

If you are experiencing financial hardship, please register to attend a Bank of America customer outreach event in your area. There, you will have the opportunity to meet in person with one of our specialists to discuss your home loan and any assistance solutions—including loan modification options—that may be available to you.

### **1** Find an event and register

Charlotte, NC  
Hartford, CT  
Bridgeport, CT  
Albuquerque, NM  
Glendale, CO  
Grand Junction, CO

**Austin, TX**

North Charleston, SC  
Ogden, UT  
Salt Lake City, UT  
Additional ways to meet in person

**Thursday, February 9 –  
Saturday, February 11**

8am-8pm  
Hilton Austin  
500 East 4th Street  
Austin, TX  
[map >>](#)

To participate, you must register in advance. We strongly recommend you do so now since space is limited.

[Register Now](#)



## You are required to bring:

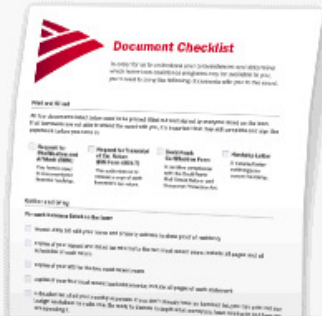
### Identification and Confirmation

- state-issued identification, such as a driver's license
- print-out of your registration confirmation

### Specific Documents

To help us determine which home loan assistance programs may be available to you, you must bring in certain documents—even if you gave them to us already. Since everyone's situation is different, the documents required will vary. We will help you generate a customized checklist of required documents.

[Create Customized Checklist](#)



We can help you understand what to expect at the event. Please keep in mind that you may be there for three hours or more, and depending on your situation, may be asked to schedule a follow-up appointment.



Review

### Customer Information Workshop

At the event, you must first attend a mandatory 30-minute workshop where you will learn valuable information about the loan modification process and other options that may be available to you. Then, an event staff member will call your assigned number and escort you to meet with your specialist.



Counseling

### Meet with a Non-Profit Housing Counselor

In some cases, you may be asked to speak with a non-profit housing counselor. The counselor will help you develop a monthly budget that can lead to successful financial planning.



Meet

### Meet with Your Specialist

Your specialist will review your information and speak with you about your current situation. Then, you will discuss the different options that are available. At the end of your meeting, you may be asked to schedule a follow-up appointment, if necessary.



Exit

### Exit Survey

The final step of the event is to take a brief exit survey. We value your feedback and this will help us improve the way we provide assistance.

[Bank of America](#) > [Home Loans](#) > Home Loan Assistance

#### Loan Assistance Solutions

[Bank of America Home Equity Assistance](#)  
[Bank of America Home Loan Modification](#)  
 Deed in Lieu  
[FHA Home Affordable Modification](#)  
[Foreclosure Information & Alternatives](#)  
[Hardest Hit Fund Principal Reduction Program](#)  
[Hardest Hit Fund Reinstatement Program](#)  
[Hardest Hit Fund Unemployment Program](#)  
[Home Affordable Modification](#)  
[Home Affordable Modification Military Modification](#)  
[Home Affordable Refinance](#)  
[Home Affordable Second Lien Modification](#)  
[Home Affordable Unemployment Program](#)

#### Loan Assistance Solutions (Cont.)

[National Homeownership Retention Program](#)  
[Short Sale: Home Affordable Foreclosure Alternatives](#)  
[Tax & Insurance Help with a Reverse Mortgage](#)  
[Traditional Refinance](#)  
[Traditional Short Sale Process](#)  
[Unemployment & Forbearance](#)

#### Additional Support

[Avoiding Scams](#)  
[Homeowner Counseling Services](#)  
[Frequently Asked Questions](#)  
[Glossary](#)  
[Help With More Bank of America Products](#)

#### My Status & Tools

[Managing Your Budget](#)  
[Helpful Forms & Documents](#)  
[Check My Loan Status](#)

#### Get Assistance in Person

[Bank of America-Hosted Outreach Events](#)  
[Non-Profit & Government-Hosted Events](#)  
[Customer Assistance Centers](#)  
[Documents You Must Bring](#)

[Home](#) | [Privacy & Security](#) | [Site Map](#)

Bank of America, N.A. Member FDIC. [Equal Housing Lender](#)  
 © 2011 Bank of America Corporation. All rights reserved.