



Michael Kenney
 Senior Director

Governance

Provides Operational Risk Assessments and BARC. Ensures ERM/SOX Compliance, Issue Management, and Business Area Governance.

Business Services

Manages Contract Monitoring and Reporting, SharePoint Development and Support, EUC & Procedure Governance, and Division Reporting.

Testing

Provides Corporate Assessments along with Testing of Operational Controls, Charter requirements, Compliance, PMOS, Fraud, & Privacy.

Business Continuity Management

Manages Multifamily Business Continuity Governance and Division Awareness. This includes BCP Testing and providing division BCP/BIA toolkits and OOR Plan.



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 Risks & Controls Manager



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Michele Moore
 Director, *coming soon!*

Want to find out more?
Contact GBS

Governance & Business Services

FAQ topics:

- Vendor Risk Management
- Records Retention
- Clean Desk / PPI / Privacy risk
- Governance

Contact GBS
if you have questions



Governance

- ERM/SOX Compliance
 - GRC
 - SOX Flows
 - App Memos
 - Risk Accepts
 - Process Walkthroughs
 - CCB
 - Aggregation Analysis
- Approval Authority
- Issue Management
- Audit Liaison
- Operational Risk Assessments
- Operational Events
- BARC
- Records Retention Management
- CNBI Assessment
- Model Governance Liaison



Business Services

- MMR
- Ad-hoc Analysis
- KRIs
- Procurement Liaison
- Contract Monitoring & Reporting
 - Vendor Risk Management
- SharePoint Development & Support
- EUC Governance
- Procedure Governance
- QRM 6
- SEC ABS



Testing

- Corporate Assessments
 - Compliance
 - PMOS/AB
 - AML/Fraud
 - Privacy
 - Clean Desk
 - PPI risk
- Controls Testing
 - Operational
 - Charter
 - Compliance
 - PMOS
 - Fraud
 - Privacy
 - Records Management



Business Continuity Management

- Multifamily Business Continuity Governance
- BCP/BIA
 - Multifamily
 - Toolkits
 - OOR Plan
- Awareness
- BCP Testing
- IT DR Liaison
- EBC Liaison
- BCP SharePoint Site
- Rating Agency Responses
- CNBI AMO aggregation