

Loan Administration



Audrey Kestner
Senior Director



Beverly Muse
Manager



Mary Ellen Slavinskis
Director

Purchase

- Refund Good Faith Deposit
- Review Final Delivery Core Documents
- Authorize Purchase of Loans/Bonds

Document Review

- Review Final Delivery Non Core Documents
- Complete Post Closing Letter to Seller

Loan Sales

- Deliver Mortgage File and Servicing File to the Trustee and Master Servicer
- Follow up on any outstanding loan documents
- Coordinate assignment of loan documents to the Trustee



George Williams
Loan Servicing Team Leader



Kassandra Mitchell
Loan Servicing Professional



Tina Lama
Loan Servicing Senior



Bridget Ziorklui
Loan Servicing Professional



Sue Nagoski
Loan Servicing Senior



Catherine Seng
Loan Servicing Team Leader



Susan Kirkwood
Loan Servicing Senior



Kristin Lee
Loan Servicing Supervisor



Elsy Chavez
Loan Servicing Professional



Claudia Bochenek
Loan Servicing Senior



Cheryl Campbell
Loan Servicing Professional



Adrienne Puchalski
Loan Servicing Senior



Marina Owusu
Loan Servicing Professional



Terri Dove
Loan Servicing Senior



Brenda Walls-Booth
Loan Servicing Professional



James Addis
Loan Servicing Professional



Olga Christensen
Loan Servicing Professional



July James
Loan Servicing Senior

Want to find out more?
Loan Administration



Elisa Gyeltsen
Loan Servicing Associate

Loan Administration



Audrey Kestner
Senior Director



Kelly Redmon
Loan Servicing Supervisor



Peggy Smith
Manager

Document Custody

- *Manage incoming and outgoing documentation through the Document Custody System; as well as verify collateral in the Document Management System (DMS)*
- *Management of loan files on site and transition of files to the Trustee or Iron Mountain*

Data Management

- *Oversees Multifamily Data Program*
- *Resolves Data Quality Issues related to Multifamily Data*
 - *Prepares data for monthly financial close*
- *Participates in testing for Multifamily application releases*



Mickey Aoyama
Loan Servicing Senior



Valencia Shelby
Loan Servicing Associate



Candace Butler
Loan Servicing Professional



Sylvia Amoh
Loan Servicing Associate



Pratima Jagerdeo
Loan Servicing Professional



Kim Trent
Loan Servicing Associate



Staris Simpkins
Loan Servicing Associate



Michael Woldemichael
Loan Servicing Associate



Biyun Jin
Data Analytics Manager



Mike Melocik
Project Management Manager



Pat Brodie
Data Analytics



Jean Wanjing
Data Analytics Senior



Amy Lu
Data Analytics Senior



Gnanesh Sadanandam
Data Analytics Senior