



**Pamela Dent**  
 Senior Director

**Structured Transactions**

*Service the Structured Transactions portfolio including bonds, Tax Exempt Bonds, Revolving Credit Facilities and Targeted Affordable Housing loans.*

**Borrower Transactions, Asset Resolution and REO**

*Service Freddie Mac portfolio loans and manage defaults, workouts, foreclosures and REO.*

**Securitized Transactions**

*Service pre-securitization warehouse loans and manage post-securitization loan issues.*

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 Asset Mgmt Director

**Garth Wells**  
 Asset Mgmt Manager

**Tom McDonald**  
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# Asset Management & Operations

## Special Servicing



### Structured Transactions

- Borrower consents for structured transactions
- Transaction Management
- Credit Enhancement Administration
- Hedge Management and Valuation
- Risk Share Monitoring and Reporting
- Bond consents – trustee, issuer, remarketing agent or deal level modifications



### Borrower Transactions, Asset Resolution and REO

- Borrower consents for portfolio loans
- Monitor Troubled Loans and Defaults
- Loan extensions
- Loan Modifications
- Forbearance
- Note Sales
- Foreclosures
- REO



### Securitized Transactions

- Borrower consents for pre-securitization warehouse loans
- Support securitization process to ensure accurate transaction disclosure
- Provide guidance to Servicers to ensure consistent implementation of the Servicing Standard
- Monitor consent request activity for securitized loans to facilitate excellent customer service