



## Reimbursement System

### Efficiently Process All of Your Expense Reimbursement Requests

The Freddie Mac Reimbursement System makes it easier to file and obtain reimbursement for your default management expenses.

Take advantage of a new system that allows you to perform **all** claim processes online and receive immediate feedback on the status of your claim. You can also generate key reports, including the *Claims Submission Report* and *Billing Batch Upload Report*, to effectively track default management reimbursement requests.

#### ➤ Servicer Benefits

Available on the Servicing Technology Tools Web page, you can utilize the new Reimbursement System to:

- Receive real-time decisions on your submitted claims.
- Attach expense documentation electronically to a claim.
- Request pre-approval to exceed our expense limits.

#### ➤ Key Features

- Easy-to-navigate application.
- Customized work queues that are designed to include specific criteria that may be filtered and viewed.
- Track default management expenses.
- File upload capabilities.
- Customized user maintenance.

#### ➤ Learn More

- To read more about the system visit:  
[FreddieMac.com/service/factsheets/reimbursement.html](http://FreddieMac.com/service/factsheets/reimbursement.html)
- Once you have received access to use the system it is available at: [FreddieMac.com/singlefamily/service/tools.html](http://FreddieMac.com/singlefamily/service/tools.html)