

Bulletin

NUMBER: 2011-3

TO: Freddie Mac Servicers

February 16, 2011

SUBJECT: FREDDIE MAC SERVICE LOANS APPLICATION TERMS AND CONDITIONS FOR USE

In *Single-Family Seller/Servicer Guide* (“Guide”) Bulletin 2011-1, published on January 14, 2011, we announced implementation of the Freddie Mac Service Loans application (Service Loans application), a web-based application that will replace MIDANET® for the PC (“MIDANET”). The Service Loans application will serve as the gateway into Freddie Mac for loan-level reporting, including monthly exception and non-exception activity, and default reporting activity.

With this Bulletin, Freddie Mac is providing information regarding the terms and conditions for use of the Service Loans application. These terms and conditions are being added to the Guide in new Guide Chapter A50, *Special Requirements for Servicing Mortgages Using the Freddie Mac Service Loans Application*. As part of their transition process to the application, Servicers should review new Chapter A50 in its entirety. Effective on a Servicer’s migration date to the Service Loans application, the Servicer must comply with the requirements set forth in Chapter A50.

Reminder – Migration process information and support

As communicated in Bulletin 2011-1, Servicers will be migrated to the application in a phased approach beginning **April 2011**. We expect the final migration of all Servicers from MIDANET to the Service Loans application to be completed by **September 30, 2011**. Once a Servicer has been migrated to the Service Loans application, the Servicer must use the Service Loans application for all investor reporting, including default reporting activities, that the Servicer currently performs via MIDANET.

Freddie Mac will contact Servicers approximately 45-60 days in advance of their scheduled migration date to provide information on the migration process. In addition to adoption information, Bulletin 2011-1 provided information on the functionality and benefits of the new system, application requirements and user roles. We will provide Servicers additional information on training, fact sheets, the Service Loans User Guide, and other resources prior to migration.

CONCLUSION

If you have any questions about the changes announced in this Bulletin, please contact your Freddie Mac representative or call (800) FREDDIE and select Servicing.

Sincerely,



Tracy Mooney
Senior Vice President
Servicer Relationship & Performance Management